Electronic Acknowledgement Receipt				
EFS ID:	3131892			
Application Number:	09876788			
International Application Number:				
Confirmation Number:	9002			
Title of Invention:	Method and system for providing electronic user assistance			
First Named Inventor/Applicant Name:	Ronald A. Linyard			
Customer Number:	64107			
Filer:	Robert C. Kowert/Dena Poudrier			
Filer Authorized By:	Robert C. Kowert			
Attorney Docket Number:	ADE014001			
Receipt Date:	10-APR-2008			
Filing Date:	06-JUN-2001			
Time Stamp:	12:26:46			
Application Type:	Utility under 35 USC 111(a)			

# Payment information:

Submitted with Payment	no
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## File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1		POA-Trans-M179.pdf	194930	- ves	6
	1 OA-Trans-Wi179.pdi	5430d103b09881769a78b0d4b8348b0 dd3dd7a53	1 1		

	Multipart Description/PDF files in .zip description			
	Document Description	Start	End	
	Change of Address	1	2	
	Power of Attorney	3	6	
Warnings:		,	1	
Information:				

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#### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

#### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.